The Tolerance Gap Scorecard

From Culture Is What Management Tolerates by Hazel Crowe, Appendix D

Chapter 3. Score enforcement on what happened the last 3 times the standard was broken.

	Standard	Said importance (1 to 5)	Enforced (1 to 5)	Gap	Who gets the exception
1					
2					
3					
4					
5					
6					
7					

Hazel Crowe, The Hazel Crowe Toolkit: The Tolerance Gap Scorecard. From Culture Is What Management Tolerates. https://hazelcrowe.com/toolkit/tolerance-gap-scorecard
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