The Shadow Rulebook Audit

From Culture Is What Management Tolerates by Hazel Crowe, Appendix D

Chapter 2. Ask 3 people who joined in the last year what they had to work out that nobody told them.

	The written rule	The rule people actually follow	How a new starter learns it	Keep, change or write down
1				
2				
3				
4				
5				
6				
7				

Hazel Crowe, The Hazel Crowe Toolkit: The Shadow Rulebook Audit. From Culture Is What Management Tolerates. https://hazelcrowe.com/toolkit/shadow-rulebook-audit
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